

HEWLETT-PACKARD COMPANY  
Intellectual Property Administration  
P. O. Box 272400  
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## PATENT APPLICATION

ATTORNEY DOCKET NO. 10006714-1IN THE  
UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Kevin Collins

Confirmation No.: 1608

Application No.: 09/881,777

Examiner: Thu Ha T Nguyen

Filing Date: 06/15/2001

Group Art Unit: 2155

Title: REMOTE SUPPORT SYSTEM

Mail Stop AF  
Commissioner For Patents  
PO Box 1450  
Alexandria, VA 22313-1450

## TRANSMITTAL LETTER FOR RESPONSE/AMENDMENT

Sir:

Transmitted herewith is/are the following in the above-identified application:

☒ (X) Response/Amendment☐ ( ) Petition to extend time to respond☐ ( ) New fee as calculated below☐ ( ) Supplemental Declaration☒ (X) No additional fee☒ (X) Other: RCE

(fee \$ \_\_\_\_\_)

CLAIMS AS AMENDED BY OTHER THAN A SMALL ENTITY						
(1) FOR	(2) CLAIMS REMAINING AFTER AMENDMENT	(3) NUMBER EXTRA	(4) HIGHEST NUMBER PREVIOUSLY PAID FOR	(5) PRESENT EXTRA	(6) RATE	(7) ADDITIONAL FEES
TOTAL CLAIMS		MINUS		= 0	X \$50	\$ 0
INDEP. CLAIMS		MINUS		= 0	X \$200	\$ 0
[ ] FIRST PRESENTATION OF A MULTIPLE DEPENDENT CLAIM					+ \$360	\$ 0
EXTENSION FEE	1ST MONTH \$120.00	2ND MONTH \$450.00	3RD MONTH \$1020.00	4TH MONTH \$1590.00		\$ 0
OTHER FEES						\$
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT						\$ 0

Charge \$ 0 to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any overpayment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16, 1.17, 1.19, 1.20 and 1.21. A duplicate copy of this sheet is enclosed.

Respectfully submitted,

Kevin Collins

By Steve M. Perry

Steve M. Perry

Attorney/Agent for Applicant(s)  
Reg. No. 45,357

Date: Sept. 23, 2005

Telephone No.: (801) 566-6633

☒ (X) I hereby certify that this paper is being transmitted  
to the Patent and Trademark Office facsimile  
number (571) 273-8300 on Sept 23 2005  
Number of pages: 12

Typed Name: Steve M. Perry

Signature: Steve M. Perry